Science Matters Cancellation Policy (effective 7-31-2020)

Science Matters in America makes every attempt to run all clubs and camps. And we know that parents plan their students' activities carefully. However, there are situations in which cancellation is unavoidable. Below is our policy about Science Matters in America and Parent cancellations.

Parent Cancellations – if parents need to cancel an entire club or a camp, clubs and camps are fully refundable subject to the following:

- STEM Club enrollment cancellations less than 2 weeks prior to the first club meeting are subject to a $10 processing fee.

- Summer Camp cancellations less than 3 weeks before the start of camp are subject to a $50 cancellation fee.

- Missed days of clubs or camps – refunds are not issued in the event a student is absent or skips a day of club or camp.

Science Matters in America cancellations – in the event a club or camp does not reach enrollment minimums, Science Matters reserves the right to cancel a club or camp. In the event a club or camp is cancelled due to low enrollment, full refunds will be issued via check. The customer has the option to apply a refund to a future club or camp.

Weather/School Cancellations - If school is cancelled or dismissed early due to inclement weather or other school/district-related circumstances, clubs will also be cancelled. Every effort will be made to reschedule. In the event Science Matters in America is unable to reschedule a make-up day, refunds will NOT be given.

COVID related closures – If an in-person club/camp is cancelled due to a COVID outbreak, Science Matters in America will convert your student to a virtual club/camp. A supply kit will be provided. A pick up time and location will be set for you to come pick up supplies. Refunds will not be issued. If a virtual club will not work for you, we will issue a credit that you can use for future clubs/camps. No refunds will be issued.